



**SEPTEMBER 2021** 

## MONTHLY OPERATIONAL INDICATOR

	SEP 2020	YOY	AUG 2021	мом	SEP 2021	YTD SEP 2020	YTD SEP 2021	YOY
	Α	C/A	В	C/B	С	D	E	E/D
GARUDA INDONESIA GROU	IP							
Passenger Carried*	537,177.00	39.20%	526,450.00	42.04%	747,745.00	8,004,517.00	7,660,690.00	-4.30%
Cargo Carried (Ton)	20,453.55	11.14%	20,568.16	10.52%	22,731.19	161,225.45	218,702.80	35.65%
ASK (000)	1,761,681.89	-6.39%	1,417,906.11	16.30%	1,649,033.23	19,640,808.54	19,666,330.69	0.13%
RPK (000)	524,979.20	51.08%	529,493.29	49.79%	793,115.04	9,776,993.18	7,570,497.77	-22.57%
SLF (%)	29.80	18.30%	37.34	10.75%	48.10	49.78	38.49	-11.28%
ATK Cargo (000)	64,130.05	4.31%	57,948.90	15.43%	66,891.72	620,792.26	718,412.57	15.73%
RTK Cargo (000)	38,251.39	20.63%	40,765.38	13.19%	46,142.31	314,208.57	446,154.49	41.99%
CLF Cargo (%)	59.65	9.33 pp	70.35	-1.37 pp	68.98	50.61	62.10	11.49 pp
Aircraft Utilization**	04:33	00:29	04:07	00:55	05:02	03:50	4:51	01:01
Frequencies	9,066.00	-20.37%	6,303.00	14.53%	7,219.00	89,937.00	91,666.00	1.92%
OTP**	96.70	-7.90 pp	93.90	-5.10 pp	88.80	94.30	94.30	0.00 pp
Fuel Burn (Liter)	54,415,083.13	-7.42%	42,490,056.33	18.57%	50,379,080.95	617,879,171.70	594,577,269.45	-3.77%
Block Hours	17,244.06	-13.17%	12,782.93	17.14%	14,973.31	182,557.61	184,905.86	1.29%
Passenger Yield (Usc)	6.55	-11.68%	5.44	6.35%	5.79	7.25	6.00	-17.23%
Cargo Yield (usc)	62.12	-12.94%	58.34	-7.29%	54.08	55.51	56.50	1.77%
CASK (Usc)	6.22	-3.33%	6.56	-8.40%	6.01	7.00	5.95	-15.04%
CASK-Excl Fuel (Usc)	5.09	-14.56%	4.88	-10.99%	4.35	5.40	4.45	-17.65%
Fuel Price (Usc/Liter)	36.60	48.84%	56.03	-2.76%	54.48	50.78	49.55	-2.43%

### SEPTEMBER 2021: Covid 19 Vaccine Certificate As One of Flight Requirement, Passengers Increased By 42.04%

Garuda Indonesia (Group) served 747.74K passengers in September 2021 or increased by 42.04% MoM, This increase led by domestic sector, which increased by 87.87% MoM and Citilink which increased by 30.54% MoM, In line with passengers increased, The Group Production also increased by 16.30% MoM. Capacity (ASK) For Domestic sector increased by 33.79% MoM and Citilink increased by 19.29% MoM. The number of domestic passengers increased significantly aligning with the success of the vaccination program carried out by the government of Indonesia and made the Covid-19 certificate one of the requirements for air traveler, followed by the PPKM level which dropped to level 3 for the Java-Bali island, this month aircraft utilization also improved to 05:02 hours where in the previous month it was 04:07 hours and also SLF Group increased by 10.75% MoM.

The Group also carried 22.73K Ton cargo, or increased by 10.52% MoM, Capacity (ATK) Cargo also increased by 15.43% MoM, ATK Cargo International increased by 33.39% MoM, this increase was aligning with The Group optimization of cargo business line, followed by Group cooperation with Air Transhipment Cargo regarding the expansion of cargo delivery to Europe and America.

From financial perspective, The Group unit cost of CASK and CASK Excl Fuel were decreased by 8.40% MoM and 10.99% MoM consecutively. Fuel price also decreased by 2.76% MoM from 56.03 Usc to be 54.48 Usc Furthermore passenger yield increased by 6.35% MoM but Cargo Yield decreased 7.29% MoM.

### **SUMMARY: GARUDA INDONESIA GROUP**

Passenger Reached 29.29% Pre-COVID 19 Cargo Carried Reached 85.67% Pre-COVID 19 Capacity (ASK) Reached 38.88% Pre-COVID 19 Capacity (ATK) Reached 71.17% Pre-Covid 19

\*Based on September 2019

<sup>\*</sup> Number of passenger carried is calculated on the basis of origin/destination, regardless of the number of stage lengths undertaken.

<sup>\*\*</sup> All figures are for Garuda Indonesia and Citilink scheduled flights, except for aircraft utilization and on time performance are for main brand only.

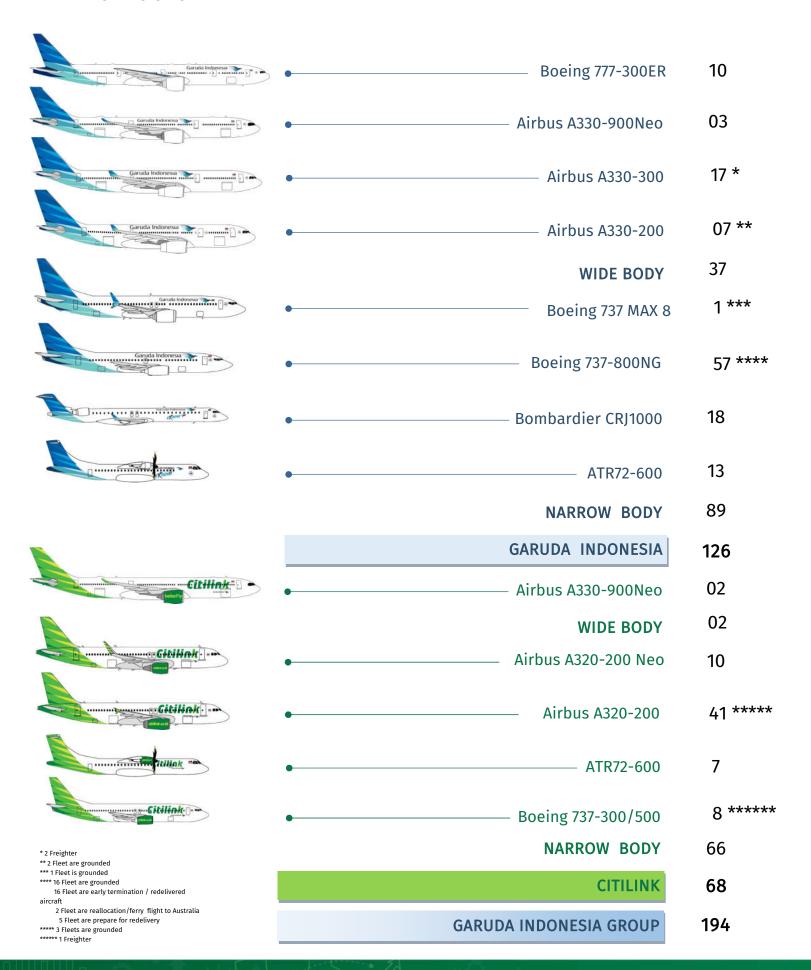
	SEP 2020	YOY	AUG 2021	мом	SEP 2021	YTD SEP 2020	YTD SEP 2021	YOY
GARUDA INDONESIA DO	MESTIC							
Passenger Carried*	222,979.00	-8.28%	108,859.00	87.87%	204,512.00	3,335,413.00	2,270,863.00	-31.92%
Cargo Carried (Ton)	10,395.26	-27.64%	6,341.56	18.61%	7,521.58	81,915.82	85,039.52	3.81%
ASK (000)	755,289.72	-45.35%	308,482.01	33.79%	412,729.46	6,562,690.62	6,341,225.68	-3.37%
RPK (000)	222,570.57	7.47%	118,332.83	102.14%	239,201.40	3,086,847.01	2,434,600.78	-21.13%
SLF (%)	29.47	28.49 pp	38.36	19.60 pp	57.96	47.04	38.39	-8.64 pp
ATK Cargo (000)	20,357.54	-42.48%	14,615.95	-19.88%	11,710.05	154,400.75	164,918.40	6.81%
RTK Cargo (000)	12,740.47	-29.31%	7,576.18	18.88%	9,006.25	97,940.34	100,854.62	2.98%
CLF Cargo (%)	62.58	14.33 pp	51.83	25.08 pp	76.91	63.43	61.15	-2.28 pp
Passenger Yield (Usc)	9.59	3.07%	9.87	0.10%	9.88	10.18	9.69	-4.82%
Cargo Yield (usc)	95.33	-15.91%	86.96	-7.81%	80.16	95.20	88.99	-6.52%
CASK (Usc)	7.86	18.44%	11.04	-15.71%	9.30	9.37	8.38	-10.50%
CASK-Excl Fuel (Usc)	6.60	11.45%	9.10	-19.10%	7.36	7.51	6.70	-10.82%
	SEP 2020	YOY	AUG 2021	мом	SEP 2021	YTD SEP 2020	YTD SEP 2021	YOY
GARUDA INDONESIA INT	TERNATIONAL							
Passenger Carried*	10,406.00	-40.40%	6,198.00	0.06%	6,202.00	731,919.00	76,681.00	-89.52%
Cargo Carried (Ton)	5,110.30	53.76%	7,088.44	10.85%	7,857.40	37,284.83	70,713.47	89.66%
ASK (000)	352,866.93	-6.45%	349,755.30	-5.62%	330,115.59	6,533,772.95	4,036,267.39	-38.22%
RPK (000)	45,818.89	-44.12%	28,818.78	-11.16%	25,603.71	3,459,539.28	320,242.96	-90.74%
SLF (%)	12.98	-5.23 pp	8.24	-0.48 pp	7.76	52.95	7.93	-45.01 pp
ATK Cargo (000)	27,617.26	18.34%		33.39%			324,625.47	6.64%
	· · · · · · · · · · · · · · · · · · ·		24,503.10		32,683.56	304,402.55		
RTK Cargo (000)	20,949.08	40.26%	26,002.13	13.01%	29,383.95	175,984.79	281,734.05	60.09%
CLF Cargo (%)	75.86	14.05 pp	106.12	-16.21 pp	89.90	57.81	86.79	28.97 pp
Passanger Yield (Usc)	9.24	-2.84%	9.59	-6.44%	8.98	6.15	9.27	50.81%
Cargo Yield (usc)	32.83	13.06%	40.45	-8.25%	37.11	21.86	36.60	67.39%
CASK (Usc)	6.47	-5.16%	6.43	-4.44%	6.14	6.67	5.83	-12.70%
CASK-Excl Fuel (Usc)	5.47	10 000/	170					40.000/
CHOIL EXCLIDE (GSC)	3.47	-18.88%	4.76	-6.69%	4.44	5.04	4.38	-13.08%
CHOIC EXECUTACE (OSC)	SEP 2020	YOY	4./6 AUG 2021	-6.69% MOM	4.44 SEP 2021	5.04 YTD SEP 2020	4.38 YTD SEP 2021	-13.08% YOY
GARUDA INDONESIA MA	SEP 2020							
	SEP 2020							
GARUDA INDONESIA MA	SEP 2020 In Brand	YOY	AUG 2021	МОМ	SEP 2021	YTD SEP 2020	YTD SEP 2021	YOY
GARUDA INDONESIA MA Passenger Carried*	SEP 2020 IIN BRAND 233,385.00	YOY -9.71%	AUG 2021 115,057.00	MOM 83.14%	SEP 2021 210,714.00	YTD SEP 2020 4,067,332.00	YTD SEP 2021 2,347,544.00	YOY -42.28%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton)	SEP 2020 IN BRAND 233,385.00 15,505.56	-9.71% -0.82%	AUG 2021 115,057.00 13,430.01	MOM 83.14% 14.51%	210,714.00 15,378.98	YTD SEP 2020 4,067,332.00 119,200.66	YTD SEP 2021 2,347,544.00 155,753.00	-42.28% 30.66%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000)	SEP 2020 JIN BRAND 233,385.00 15,505.56 1,108,156.64 268,389.46	-9.71% -0.82% -32.97% -1.34%	115,057.00 13,430.01 658,237.31 147,151.61	83.14% 14.51% 12.85% 79.95%	210,714.00 15,378.98 742,845.05 264,805.11	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74	-42.28% 30.66% -20.76% -57.92%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%)	SEP 2020 IN BRAND 233,385.00 15,505.56 1,108,156.64 268,389.46 24.22	-9.71% -0.82% -32.97% -1.34% 11.43 pp	115,057.00 13,430.01 658,237.31 147,151.61 22.36	83.14% 14.51% 12.85% 79.95% 13.29 pp	210,714.00 15,378.98 742,845.05 264,805.11 35.65	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55	-42.28% 30.66% -20.76% -57.92% -23.44 pp
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000)	SEP 2020 IN BRAND 233,385.00 15,505.56 1,108,156.64 268,389.46 24.22 47,974.80	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  RTK Cargo (000)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000) RTK Cargo (000) CLF Cargo (%)	SEP 2020 IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000) RTK Cargo (000) CLF Cargo (%) Passenger Yield (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000) RTK Cargo (000) CLF Cargo (%) Passenger Yield (Usc) Cargo Yield (Usc)	SEP 2020 IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  RTK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  Cargo Yield (Usc)  CASK (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000) RTK Cargo (000) CLF Cargo (%) Passenger Yield (Usc) Cargo Yield (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59 6.79	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  RTK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  Cargo Yield (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  RTK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  Cargo Yield (Usc)  CASK (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91%	115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59 6.79	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91%	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000) CLF Cargo (%) Passenger Yield (Usc) CASK (Usc) CASK (Usc) CASK-Excl Fuel (Usc) CITILINK Passenger Carried* Cargo Carried (Ton)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020 3,937,185.00 42,024.79	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021 5,313,146.00 62,949.80	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59%	AUG 2021  115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59 6.79 AUG 2021  411,393.00 7,138.16 759,668.80	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM  30.54% 3.00%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021 5,313,146.00 62,949.80 9,288,837.62	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79%
GARUDA INDONESIA MA Passenger Carried* Cargo Carried (Ton) ASK (000) RPK (000) SLF (%) ATK Cargo (000) RTK Cargo (000) CLF Cargo (%) Passenger Yield (Usc) CASK (Usc) CASK (Usc) CASK-Excl Fuel (Usc) CITILINK Passenger Carried* Cargo Carried (Ton) ASK (000)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90%	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021  411,393.00  7,138.16	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM  30.54% 3.00% 19.29% 38.18%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020 3,937,185.00 42,024.79 6,544,344.97	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021 5,313,146.00 62,949.80	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66%	AUG 2021  115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59 6.79 AUG 2021  411,393.00 7,138.16 759,668.80 382,341.69	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM  30.54% 3.00% 19.29%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021 537,031.00 7,352.21 906,188.18 528,309.92	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020 3,937,185.00 42,024.79 6,544,344.97 3,230,606.89	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75  39.26	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90% 19.04 pp	AUG 2021  115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59 6.79 AUG 2021  411,393.00 7,138.16 759,668.80 382,341.69 50.33	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM  30.54% 3.00% 19.29% 38.18% 7.97 pp	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021  537,031.00 7,352.21 906,188.18 528,309.92 58.30	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020  3,937,185.00 42,024.79 6,544,344.97 3,230,606.89 49.36	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03 51.84	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06% 2.48 pp
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  RTK Cargo (000)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75  39.26  16,155.24	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90% 19.04 pp 39.26% 69.93%	AUG 2021  115,057.00 13,430.01 658,237.31 147,151.61 22.36 39,119.04 33,578.30 85.84 9.82 50.94 8.59 6.79 AUG 2021  411,393.00 7,138.16 759,668.80 382,341.69 50.33 18,829.85	MOM  83.14%  14.51%  12.85%  79.95%  13.29 pp  13.48%  14.33%  0.64 pp  -0.24%  -7.32%  -8.03%  -10.74%  MOM  30.54%  3.00%  19.29%  38.18%  7.97 pp  19.48%  7.86%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021  537,031.00 7,352.21 906,188.18 528,309.92 58.30 22,498.11	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020  3,937,185.00 42,024.79 6,544,344.97 3,230,606.89 49.36 161,988.96	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03 51.84 228,868.71	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06% 2.48 pp 41.29% 57.80%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75  39.26  16,155.24  4,561.84	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90% 19.04 pp 39.26% 69.93% 6.22 pp	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021  411,393.00  7,138.16  759,668.80  382,341.69  50.33  18,829.85  7,187.08	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM  30.54% 3.00% 19.29% 38.18% 7.97 pp 19.48%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021  537,031.00 7,352.21 906,188.18 528,309.92 58.30 22,498.11 7,752.10 34.46	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020  3,937,185.00 42,024.79 6,544,344.97 3,230,606.89 49.36 161,988.96 40,283.44	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03 51.84 228,868.71 63,565.82 27.77	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06% 2.48 pp 41.29%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  RTK Cargo (000)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75  39.26  16,155.24  4,561.84  28.24	-9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90% 19.04 pp 39.26% 69.93%	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021  411,393.00  7,138.16  759,668.80  382,341.69  50.33  18,829.85  7,187.08  38.17	MOM  83.14%  14.51%  12.85%  79.95%  13.29 pp  13.48%  14.33%  0.64 pp  -0.24%  -7.32%  -8.03%  -10.74%  MOM  30.54%  3.00%  19.29%  38.18%  7.97 pp  19.48%  7.86%  -3.71 pp	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021  537,031.00 7,352.21 906,188.18 528,309.92 58.30 22,498.11 7,752.10	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020  3,937,185.00 42,024.79 6,544,344.97 3,230,606.89 49.36 161,988.96 40,283.44 24.87	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03 51.84 228,868.71 63,565.82	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06% 2.48 pp 41.29% 57.80% 2.91 pp
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CITILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75  39.26  16,155.24  4,561.84  28.24  3.44	70Y  -9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90% 19.04 pp 39.26% 69.93% 6.22 pp 9.88%	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021  411,393.00  7,138.16  759,668.80  382,341.69  50.33  18,829.85  7,187.08  38.17  3.76	MOM  83.14%  14.51%  12.85%  79.95%  13.29 pp  13.48%  14.33%  0.64 pp  -0.24%  -7.32%  -8.03%  -10.74%  MOM  30.54%  3.00%  19.29%  38.18%  7.97 pp  19.48%  7.86%  -3.71 pp  0.56%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021  537,031.00 7,352.21 906,188.18 528,309.92 58.30 22,498.11 7,752.10 34.46 3.78	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020  3,937,185.00 42,024.79 6,544,344.97 3,230,606.89 49.36 161,988.96 40,283.44 24.87 5.64	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03 51.84 228,868.71 63,565.82 27.77 3.92	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06% 2.48 pp 41.29% 57.80% 2.91 pp -30.46%
GARUDA INDONESIA MA  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  CASK (Usc)  CASK-Excl Fuel (Usc)  CASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLTILINK  Passenger Carried*  Cargo Carried (Ton)  ASK (000)  RPK (000)  SLF (%)  ATK Cargo (000)  CLF Cargo (%)  Passenger Yield (Usc)  Cargo Yield (Usc)  Cargo Yield (Usc)	SEP 2020  IN BRAND  233,385.00  15,505.56  1,108,156.64  268,389.46  24.22  47,974.80  33,689.56  70.22  9.53  56.46  7.42  6.24  SEP 2020  303,792.00  4,947.99  653,525.25  256,589.75  39.26  16,155.24  4,561.84  28.24  3.44  103.93	70Y  -9.71% -0.82% -32.97% -1.34% 11.43 pp -7.46% 13.95% 16.25 pp 2.79% -16.38% 6.51% -2.91% YOY  76.78% 48.59% 38.66% 105.90% 19.04 pp 39.26% 69.93% 6.22 pp 9.88% -15.23%	AUG 2021  115,057.00  13,430.01  658,237.31  147,151.61  22.36  39,119.04  33,578.30  85.84  9.82  50.94  8.59  6.79  AUG 2021  411,393.00  7,138.16  759,668.80  382,341.69  50.33  18,829.85  7,187.08  38.17  3.76  92.89	83.14% 14.51% 12.85% 79.95% 13.29 pp 13.48% 14.33% 0.64 pp -0.24% -7.32% -8.03% -10.74% MOM  30.54% 3.00% 19.29% 38.18% 7.97 pp 19.48% 7.86% -3.71 pp 0.56% -5.15%	210,714.00 15,378.98 742,845.05 264,805.11 35.65 44,393.61 38,390.21 86.48 9.79 47.21 7.90 6.06 SEP 2021  537,031.00 7,352.21 906,188.18 528,309.92 58.30 22,498.11 7,752.10 34.46 3.78 88.10	4,067,332.00 119,200.66 13,096,463.57 6,546,386.29 49.99 458,803.30 273,925.13 59.70 8.05 48.08 8.02 6.28 YTD SEP 2020  3,937,185.00 42,024.79 6,544,344.97 3,230,606.89 49.36 161,988.96 40,283.44 24.87 5.64 106.05	2,347,544.00 155,753.00 10,377,493.07 2,754,843.74 26.55 489,543.87 382,588.67 78.15 9.64 50.41 7.39 5.80 YTD SEP 2021  5,313,146.00 62,949.80 9,288,837.62 4,815,654.03 51.84 228,868.71 63,565.82 27.77 3.92 93.16	-42.28% 30.66% -20.76% -57.92% -23.44 pp 6.70% 39.67% 18.45 pp 19.78% 4.84% -7.91% -7.68% YOY  34.95% 49.79% 41.94% 49.06% 2.48 pp 41.29% 57.80% 2.91 pp -30.46% -12.15%

Notes:

\* Number of passenger carried is calculated on the basis of origin/destination, regardless of the number of stage lengths undertaken.

\*\* All figures are for Garuda Indonesia and Citilink scheduled flight, except for aircraft utilization and on time performance are for mainbrand only.

# **FLEET STRUCTURE**



### **NEWS**

GARUDA INDONESIA ACHIEVED GLOBAL RECOGNITION AT "SKYTRAX WORLD AIRLINE AWARDS 2021" EVENT

National flag carrier Garuda Indonesia has received several international recognitions at the "Skytrax World Airline Awards 2021", retaining its place on the list of best global airlines. The airline has achieved awards in seven top categories at the event, namely Top 15 World's Best Airline, Top 4 World's Best Airline Cabin Crew, Top 5 World's Best Airport Service, Top 20 World's Best First Class Airlines, Top 20 World's Best Business Class Airlines, Top 10 World's Best Economy Class Airlines, and Top 6 Best Airline Staff in Asia.

Furthermore, Garuda Indonesia and its subsidiary Citilink Indonesia have also received the special "2021 Covid-19 Airline Excellence Awards". The accolade, given only to 41 airlines worldwide, is based on the assessment of the best health protocols implemented across all of the operational services of the global airlines.

The recognitions for Garuda Indonesia have been officially announced through "Skytrax World Airline Awards" official website (https://www.worldairlineawards.com), On the same occasion, Garuda Indonesia has also maintained its reputation as Indonesia's best airline by winning the awards for "Best Airline in Indonesia", "Best Cabin Crew in Indonesia", and "Best Airline Staff in Indonesia", The "Skytrax World Airline Awards 2021" is conducted by a London based international air transport rating agency, Skytrax based on a survey involving global airline passengers during the period between September 2019 to July 2021.

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