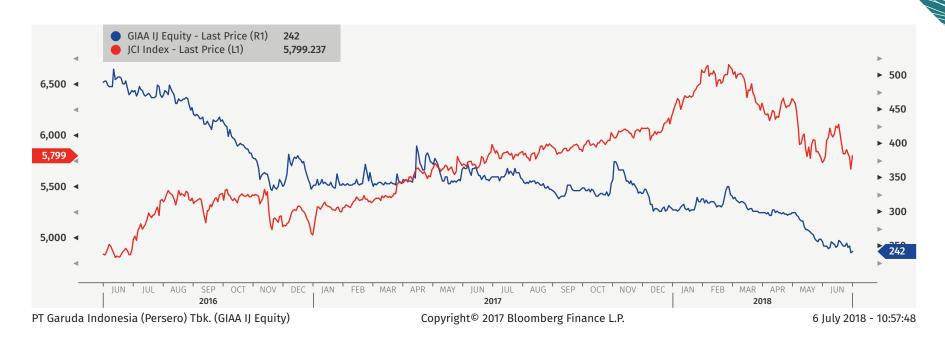


### **Shares Information**



(currency in IDR, except stated otherwise)

INDICATOR	EV/2047	04/0040	02/2242
INDICATOR	FY/2017	Q1/2018	Q2/2018
Average Value	3.02B	3.06B	1.46B
Average Volume	8.59M	9.68M	5.46M
Last Price	300	294	242
Market Capitalization	7.77T	7.61T	6.26T



# Significant Improvement on Financial and Maintaining the Operational Performance

### VISION

Value-Driven Aviation Group, Bringing Indonesian Hospitality to the World (US\$3.5 Billion)

#### MISSION Shareholder Customer **Process Employee** Maximize group value for better by delivering excellent while implementing cost and by engaging passionate & proud employee in one of the most admired shareholder return among Indonesian hospitality and world leadership & synergy within regional airlines, best experiences to customers, company to work for in Indonesia. group, **STRATEGIC** Consolidate World Class Agile, Broaden Partnership & Optimize Efficient. Revenue Customer and Create **THFMFS** Strategic Asset Centricity Digitized Bevond Core Portfolio Value $\mathsf{U} \mathsf{U} \mathsf{U} \mathsf{U}$ Innnnl FINANCIAL OPERATIONAL **CUSTOMER PFRFORMANCE FXCFLLFNCF FXPFRIFNCF** Ops. Revenue US\$1,998.7 Mio (+5.9% YoY) **Passenger Carried** 18.7 Mio (+8.3% YoY) World's 5-Star Airline US\$2,106.7 Mio (+0.3% YoY) On-Time Performance\* Ops. Expense 89.0% (+3.2 pp) The World's Best Cabin Crew Net Profit (Loss) (US\$114.0) Mio (+59.8% YoY) Top 10 The World's Best Airline Seat Load Factor 72.8% US\$2.7 Mio (+114.5% YoY) Aircraft Utilization\* 9:40 (+0:14 YoY) • June 2018 by Skytrax Top 10 - Major Carrier in Asia US\$488.8 Mio (+29.5% YoY) US¢6.4 (-1.8% YoY) **EBITDAR** Pax Yield US\$124.5 Mio (+7.6% YoY) US¢5.9 (-0.5% YoY) Top 10 - Economy Class in Asia Cargo Revenue CASK Ancillary Rev. US\$46.3 Mio (+27.5% YoY) CASK excl. Fuel US¢4.0 (-4.1% YoY) by TripAdvisor



X Represent only for Garuda Indonesia (Main Brand)

# **Good Progress on 5 Strategic Themes**

STRATEGIC THEMES	Key Indicator	1st Half <b>2017</b>	1st Half <b>2018</b>
Consolidate & Optimize	<ul><li>Re-negotiate contract to lessor</li><li>&amp; manufactures</li></ul>	-	2 contracts
Strategic Asset	<ul><li>Improve fleet utilization</li><li>Reduce the number of routes with negative result*</li></ul>	9:26 22 routes	9:40 11 routes
(2) World Class	Improve on-time performance	85.8%	89.0%
Customer Centricity	<ul> <li>Increase the percentage of Aviobridge services</li> </ul>	DOM: 61.2% INT: 72.2%	DOM: 84.9% INT: 98.2%
	● 5-Star rating by Skytrax ★★★★★	$\checkmark$	$\checkmark$
(3) Agile, Efficient,	Reduce CASK	US¢5.89	US¢5.86
Digitized	<ul> <li>Boost the revenue contributions from all digital channels</li> </ul>	21.9% (US\$279.8 M)	25.8% (US\$324.1 M)
Broaden Revenue Beyond Core	<ul> <li>Increase total revenue contribution from subsidiaries</li> </ul>	22.0%	26.5%
	Increase cargo revenue	US\$115.6 M	US\$124.5 M
	Increase ancillary revenue	US\$36.3 M	US\$46.3 M
<b>5</b> Partnership and Create Portfolio Value	Improve GarudaMiles total members	1.5 M	1.9 M
Source: Company Data, March 2018	* Internal Data, YTD June 2018		



# Operating Revenues Increased by 5.9% YoY; Cut Losses by 59.8% YoY

(currency in million USD, except stated otherwise)

INDICATOR	Q2/2017	Q1/2018	Q2/2018	%	% YoY	1H/2017	1H/2018	%	YoY
REVENUE									
EBITDAR	196.5	231.5	256.5		30.5	377.3	488.8	<b>^</b>	29.5
Scheduled Airline Service	853.8	828.5	875.3		2.5	1,636.0	1,703.8	_	4.1
Non-Scheduled Airline Service	22.7	19.8	12.5	_	(45.0)	46.5	32.2	<b>V</b>	(30.6)
Others*	99.6	134.7	127.9		28.5	204.5	262.7	<b>A</b>	28.4
Operating Revenues	976.1	983.0	1,015.7		4.1	1,886.9	1,998.7		5.9
EXPENSES									
Fuel	278.8	316.0	323.8	_	16.1	571.1	639.7	_	12.0
Aircraft Rental	259.8	260.1	257.0		(1.1)	517.2	517.1	<b>V</b>	(0.0)
Others	539.2	473.0	476.8	•	(11.6)	1,013.2	949.9	<b>V</b>	(6.2)
Total Expense	1,077.7	1,049.1	1,057.6	<b>V</b>	(1.9)	2,101.5	2,106.7		0.3
PROFIT (LOSS)									
EBIT	(101.6)	(66.1)	(41.9)		58.8	(214.5)	(108.0)	<b>A</b>	49.7
EBT	(121.8)	(83.8)	(61.7)		49.3	(254.1)	(145.5)	<b>_</b>	42.7
Net Income	(182.5)	(64.3)	(49.7)		72.8	(283.8)	(114.0)	<b>_</b>	59.8
Comprehensive Income	(193.8)	(67.6)	(49.4)		74.5	(292.2)	(117.0)		59.9
*) Subsidiaries (Non-Airlines) & Strategic Busin	ess Unit (SBU)								
EBITDAR Margin	20.1%	23.6%	25.3%			20.0%	24.5%		-

EBITDAR Margin Asia Pacific Airline in Average 19%-21% (Source: Bloomberg, 31 March 2018)

Fuel price hikes 11.8% YoY in 1st semester of 2018



# Passenger and Revenue are Significantly Improved

INDICATOR	Q2/2017	Q1/2018	Q2/2018	Ç	% YoY	1H/2017	1H/2018	9	% YoY
OPERATIONAL									
Utilization* (Hour)	9:32	9:41	9:39		0:07	9:26	9:40		0:14
On-Time Performance* (%)	85.0	88.8	89.4		4.4 pp	85.8	89.0		3.2 pp
ASK (Billion)	15.8	16.4	16.7		5.7	31.6	33.0		4.6
Seat Load Factor (%)	74.1	71.4	74.2		0.1 pp	73.3	72.8	▼ (	(0.5) pp
Passenger Carried (Million)	8.9	8.8	9.9		11.5	17.2	18.7		8.3
Cargo Uplifted (Thousand Ton)	111.0	111.9	113.3		2.1	219.4	225.2		2.7
FINANCIAL									
Revenue Passenger (in Million USD)	786.2	741.6	797.0		1.4	1,509.7	1,538.6		1.9
Passenger Yield (US¢)	6.7	6.3	6.4	$\blacksquare$	(4.0)	6.5	6.4		(1.8)
Average Fares (US\$)	88.4	83.9	80.4	•	(9.0)	87.2	82.0		(5.9)
CASK (US¢)	5.9	5.8	5.9		1.2	5.9	5.9	_	(0.5)
CASK – excl. Fuel (US¢)	4.1	3.9	4.0	•	(3.6)	4.1	4.0		(4.1)

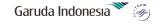
<sup>\*)</sup> Represent only for Garuda Indonesia (Main Brand)

Rupiah depreciation 8.2% YoY in 1st semester of 2018 (based on closing rate)

#### MARKET SHARE







# External Issues Including Macro Affect the Operational Performance

INDICATOR	Q2/2017	Q1/2018	Q2/2018	9	% YoY	1H/2017	1H/2018	%	% YoY
DOMESTIC									
Passenger Carried (Million)	4.6	4.4	4.8		4.3	9.1	9.3		1.8
ASK (Billion)	5.7	5.6	5.7	•	(0.0)	11.4	11.3	•	(8.0)
Seat Load Factor (%)	70.6	69.7	74.3		3.7 pp	69.7	72.1		2.4 pp
Revenue Passenger (in Million USD)	332.8	300.5	330.6	$\blacksquare$	(0.7)	630.7	631.1		0.1
Passenger Yield (US¢)	8.2	7.7	7.8	lacksquare	(5.6)	7.9	7.8	<b>V</b>	(2.4)
Average Fares (US\$)	71.4	67.3	68.1	lacksquare	(4.6)	68.9	67.7	<b>V</b>	(1.7)
Cargo Uplifted (Thousand Ton)	62.9	63.1	60.4	•	(4.1)	125.1	123.4		(1.3)
CASK (US¢)	7.0	7.0	7.1		2.2	7.1	7.1	•	(0.4)
CASK – excl. Fuel (US¢)	5.0	5.0	5.0		0.2	5.0	5.0	<b>V</b>	(1.6)
INTERNATIONAL									
Passenger Carried (Million)	1.3	1.2	1.2		(5.3)	2.5	2.4	<b>—</b>	(6.2)
ASK (Billion)	7.1	7.5	7.3		2.7	14.6	14.8		1.5
Seat Load Factor (%)	74.8	70.5	69.4	<b>V</b>	(5.4) pp	74.6	70.0	▼ (	4.7) pp
Revenue Passenger (in Million USD)	326.0	320.8	307.2	•	(5.8)	653.3	628.0	•	(3.9)
Passenger Yield (US¢)	6.1	6.1	6.1		(1.0)	6.0	6.1		1.0
Average Fares (US\$)	258.1	267.6	257.2	$\blacksquare$	(0.3)	256.1	262.5		2.5
Cargo Uplifted (Thousand Ton)	31.0	27.6	31.9		3.0	59.3	59.6		0.4
CASK (US¢)	5.4	5.4	5.6	_	3.3	5.4	5.5	_	2.4
CASK – excl. Fuel (US¢)	3.9	3.7	3.8		(1.8)	3.8	3.7		(1.8)

Note: All numbers and figures represent only for Garuda Indonesia (Main Brand)



# Citilink Grabs the Volume & Improves Passenger Revenue

INDICATOR	Q2/2017	Q1/2018	Q2/2018	ç	% YoY	1H/2017	1H/2018	9	% YoY
GARUDA INDONESIA									
Passenger Carried (Million)	5.9	5.6	6.0		2.2	11.7	11.7		0.0
ASK (Billion)	12.8	13.0	13.0		1.5	25.9	26.0		0.5
Seat Load Factor (%)	72.9	70.2	71.6	•	(1.3) pp	72.5	70.9	$\blacksquare$	(1.6) pp
Revenue Passenger (in Million USD)	658.9	621.2	637.8	$\blacksquare$	(3.2)	1,284.0	1,259.0	$\blacksquare$	(1.9)
Passenger Yield (US¢)	7.0	6.8	6.8	•	(2.7)	6.8	6.8	lacktriangle	(0.1)
Average Fares (US\$)	111.1	109.7	105.4	_	(5.2)	109.6	107.5	lacktriangle	(2.0)
Cargo Uplifted (Thousand Ton)	93.9	90.7	92.3	•	(1.7)	184.4	183.0	•	(0.8)
CASK (US¢)	6.1	6.1	6.3		2.5	6.1	6.2		0.8
CASK – excl. Fuel (US¢)	4.4	4.2	4.3	_	(1.1)	4.3	4.3	•	(1.8)
CITILINK									
Passenger Carried (Million)	3.0	3.2	3.8		30.0	5.6	7.0		25.6
ASK (Billion)	3.0	3.3	3.7		23.8	5.7	7.0		23.2
Seat Load Factor (%)	79.4	76.1	83.4		4.1 pp	77.1	80.0		2.8 pp
Revenue Passenger (in Million USD)	127.4	120.4	159.2		25.0	225.7	279.6		23.9
Passenger Yield (US¢)	5.4	4.7	5.1	•	(4.1)	5.1	5.0	•	(2.9)
Average Fares (US\$)	42.8	37.8	41.2	_	(3.9)	40.2	39.6	<b>V</b>	(1.4)
Cargo Uplifted (Thousand Ton)	17.1	21.2	21.0		23.1	35.0	42.2		20.8
CASK (US¢)	4.8	4.7	4.8	_	(0.6)	4.8	4.7	<b>V</b>	(2.1)
CASK – excl. Fuel (US¢)	3.1	2.8	2.8		(10.5)	3.1	2.8		(9.7)

## The Operating Expenses Hikes is Below The Revenues Raises

(currency in million USD, except stated otherwise)

INDICATOR	2Q/17	1Q/18	2Q/18	% YoY	PoC	1H/17	1H/18	% YoY	PoC
Fuel	278.8	316.0	323.8	<u> </u>	30.6	571.1	639.7 🛕	12.0	30.4
Rental	259.8	260.1	257.0	<b>(</b> 1.1)	24.3	517.2	517.1	(0.0)	24.5
Maintenance	100.3	99.0	109.6	9.2	10.4	190.1	208.6	9.7	9.9
User Charge	97.8	96.6	102.1	4.4	9.7	189.9	198.8 🔺	4.6	9.4
Ticketing & Sales	76.2	76.0	76.8	0.8	7.3	152.9	152.8	(0.1)	7.3
Passenger Services	75.4	72.4	73.4	<b>(</b> 2.7)	6.9	152.2	145.8	(4.2)	6.9
General Administration	70.2	56.9	58.5	<b>(</b> 16.7)	5.5	132.2	115.4	(12.7)	5.5
Others	119.2	72.1	56.4	(52.7)	5.3	195.8	128.5	(34.4)	6.1
Total Expenses	1,077.7	1,049.1	1,057.6	(1.9)	100.0	2,101.5	2,106.7	0.3	100.0

PoC: Percentage of Contributions

- 1. The fuel expenses increased due to fuel price hikes and production increases, mostly from Citilink.
- 2. The maintenance expense enlarged due to increasing transaction on engine and component segments.
- 3. The others expenses declined as impact of interest income from late payment of receivables of GMFI's third parties.

### **Fleet Structure**

AIRCRAFT <b>TYPE</b>	DEC <b>2017</b>	JUN <b>2018</b>		•	TARGET <b>2018</b>	
Boeing 777-300ER	10	10	-	10	10	Carello Indigensia (Francisco)
Boeing 747-200	2	2	2	-	2	Garuda Indonesia
Airbus A330-200	7	7	-	7	7	
Airbus A330-300	17	17	6	11	17	Arrati hidoreau (h. )
Wide Body	36	36	8	28	36	
Utilization	10:54	11:27				
Boeing 737 MAX 8	1	1	-	1	1	
Boeing 737-800NG	73	73	-	73	73	
CRJ1000 NextGen	18	18	6	12	18	
ATR72-600	16	16	-	16	17	
Narrow Body	108	108	6	102	109	
Utilization	9:11	9:06				
Garuda Indonesia	144	144	14	130	145	
Utilization	9:36	9:40				
Airbus A320-200	45	44	-	44	42	The second secon
Airbus A320-200Neo	5	6	-	6	8	The second secon
Boeing 737-300	5	5	5	-	5	an Chillink (D
Boeing 737-500	3	3	3	-	3	D
Citilink	58	58	8	50	58	
Utilization	8:03	9:07				
<b>Total Fleets</b>	202	202	22	180	203	<ul><li>Owned/Financial Leased</li><li>Operating Leased</li></ul>

In purpose to improve the Company's performance, the management has negotiated contracts with Boeing to reschedule the delivery of the B737 MAX 8 aircraft. Based on the renegotiation, the second B737 MAX 8 aircraft and so on will be scheduled to deliver in 2020-2024 from the previous delivery schedule in 2017-2019. This move is one of the strategic initiatives that Garuda Indonesia exercised to optimize the utilization of existing aircraft.

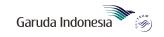
Garuda Indonesia

# **Debt Ratio Improves due to EBITDAR Improvement 29.5% YoY**

(currency in million USD, except stated otherwise)

INDICATOR	FY/2017	1Q/2018	% Chg.	2Q/2018	% Chg.
ASSET					
Current Assets	986.7	1,050.8	<b>▲</b> 6.5	1,047.1	<b>▲</b> 6.1
Non Current Assets	2,776.6	2,901.8	4.5	2,968.7	<b>6.9</b>
Total Assets	3,763.3	3,952.5	<b>5.0</b>	4,015.8	<b>6.7</b>
LIABILITY					
Current Liabilities	1,921.8	2,192.5	<b>14.1</b>	2,308.5	<b>20.1</b>
Non Current Liabilities	904.0	890.2	<b>(</b> 1.5)	887.9	<b>(1.8)</b>
Total Liabilities	2,825.8	3,082.6	<b>9.1</b>	3,196.5	<b>13.1</b>
EQUITY					
Total Equities	937.5	869.9	<b>(7.2)</b>	819.4	<b>(12.6)</b>
Total Liabilities & Equities	3,763.3	3,952.5	5.0	4,015.8	6.7
Lease Adj. Net Debt / EBITDAR	7.8	7.6		7.2	

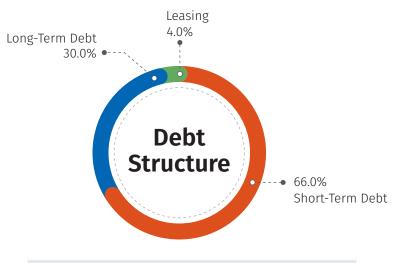
Lease Adj. Net Debt / EBITDAR Formula = (Total Debt - Cash + 7 Rentals) / EBITDAR Average of AAPA's Lease Adj. Net Debt / EBITDAR in 2017 was 7.6x



# **Maintaining Financial Ratio Above The Covenant Terms**

(currency in million USD, except stated otherwise)

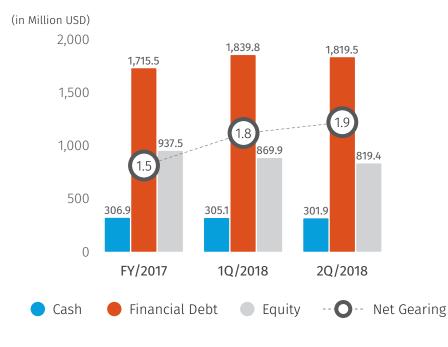
INDICATOR	FY/2017	1Q/2018	%	Chg.	2Q/2018	%	Chg.
Short Term Debt	1,079.7	1,212.4	_	12.3	1,200.6		11.2
Long Term Debt	555.1	550.1	<b>V</b>	(0.9)	545.1	<b>V</b>	(1.8)
Leasing	80.7	77.3	•	(4.2)	73.8	•	(8.6)
Financial Debt	1,715.5	1,839.8	<b>A</b>	7.2	1,819.5		6.1



 Minimum Cash 5%
 7.0%

 DER Max. 2.5x
 2.2x

 Min. Capital US\$800 Million
 US\$819.4 Million



# The Subsidiaries Revenues US\$530.5 Million, Contributed 26.5% of Total Group

### Citilink





(currency in thousand USD, except stated otherwise)

INDICATOR	1H/2018	% Chg.	1H/2018	% Chg.	1H/2018	% Chg.
Revenue Contribution to Group (%)	16.6		5.0		3.5	
Operating Revenue	331,678.7	25.3	223,312.3	11.5	115,058.3	(3.0)
Operating Income	(19,679.4)	59.8	26,568.9	1.2	1,048.2	(48.3)
Net Income	(16,572.3)	67.5	20,123.9	(3.4)	959.8	(73.0)
EBITDA/R	91,964.0	76.6	35,234.7	7.1	5,472.8	(17.4)
Asset	445,777.1	12.3	624,527.5	15.8	240,819.2	(2.3)
Liabilities	450,902.0	16.9	306,995.9	31.6	70,249.9	2.4
Equity	(5,124.9)	(145.0)	317,531.6	3.8	170,569.3	(4.2)

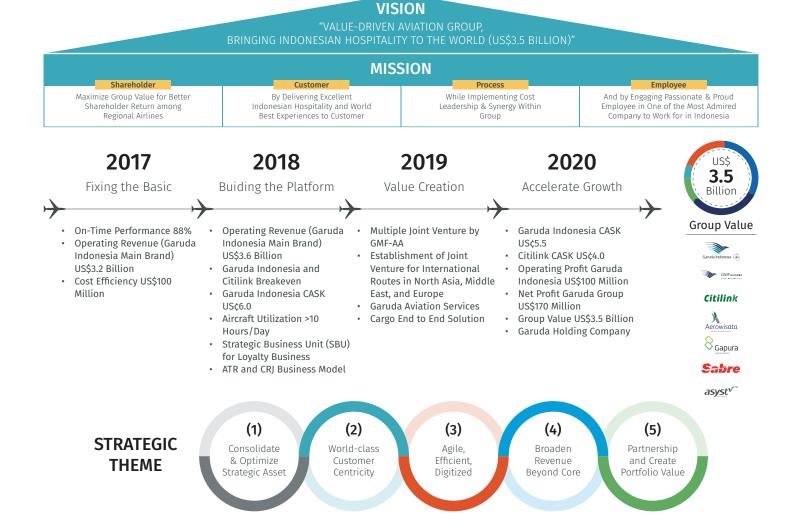
	$\sim$
	<b>∨</b> Gapura
urrency in thousand USD, except stated otherwise)	AIRPORT SERVICES





INDICATOR	1H/2018	% Chg.	1H/2018	% Chg.	1H/2018	% Chg.
Revenue Contribution to Group (%)	1.1		0.3		0.1	
Operating Revenue	65,003.5	15.0	7,939.1	39.9	2,028.7	(7.3)
Operating Income	3,414.1	148.1	313.4	144.2	400.5	(35.8)
Net Income	2,399.0	154.1	97.8	174.8	306.7	(39.1)
EBITDA/R	5,219.0	195.0	910.7	519.0	463.9	(30.7)
Asset	69,818.8	2.9	29,034.9	8.4	10,487.1	6.3
Liabilities	37,739.8	2.4	20,877.1	8.4	1,401.7	27.9
Equity	32,079.0	3.6	8,157.8	8.3	9,085.3	3.5

# New 2020 Vision with Main Target to Achieve Market Capital US\$3.5 Billion



## **Consolidate & Optimize Strategic Asset**



# #SEKARANGSEMUABISA NAIK GARUDA

### Garuda Indonesia Eco-Basic

Now anyone even the price sensitive type of travellers can fly with Garuda Indonesia the 5-star hospitality, reliable and trustworthy airline.



12 seats are available in selected flight with ATR72-600 and CRI 1000 NextGen aircraft. Seat selection are not eligible.



Meals & drinks are still available but a bit different.



- 20 kg check baggage.
- Cabin baggage with limited size (max. 41 x 34 x 17 cm) is allowed and only allowed put under the seat (no access to overhead bin).



Re-booking and refund are allowed with charge fee.

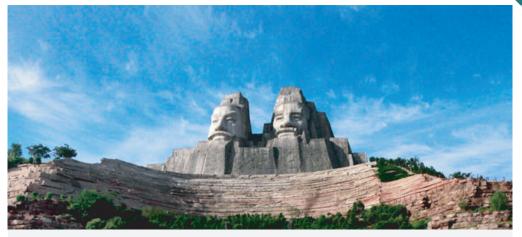
• 90% re-booking fee, 10% refund.



No discount for child, not eligible for infant, unaccompanied minor (UM), and diffable passenger.



GarudaMiles lounge and earns miles are not eligible (including the platinum member & SkyTeam elite).



Yellow River Scenic Area - Zhengzhou, China



# **New**Destinations



Denpasar - Xi'an (vv.) 29 January 2018

🛪 Zhengzhou, China

Denpasar - Zhengzhou (vv.) 30 January 2018

**℅ Selayar, Indonesia**Makassar - Selayar (vv.)



### **New** Routes

Makassar - Palembang (vv.)
17 January 2018

Ambon - Bau-bau (vv.)
7 March 2018

Jakarta - Sorong (vv.)
7 March 2018

Denpasar - Mumbai (vv.)
23 April 2018

Makassar - Medan - Medina (vv.)
21 May 2018



# **World-Class Customer Centricity in All Touch Points**

### 23 Awards

13 Domestic 10 International

including:







- The Best Airline in Indonesia
- Top 10 Major Carriers in Asia
- Top 10 Economy Class in Asia





# **Build an Agile, Efficient & Digitized Organization**

Improving Efficiency of Distribution Channel





• **Direct**Website, Mobile Apps, COS, & Call Center

• Indirect
Online Travel Agent, GOS





### **Broaden Revenue Beyond Core**

Expanding Cargo Capability & Services by Focus on High Yield Shipment



#### **Initiatives in 2018**

Strengthen Partnership











Focus on High Yield Shipment









Optimizing "GO EXPRESS" Services













### Partnership and Create Portfolio Value

# **Garuda Miles**

### Demographic (YTD Jun 2018)



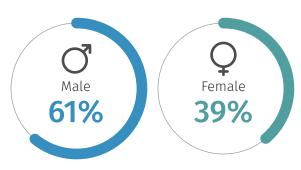
**Total Active Members:** 

1.9 Million



**New Members:** 

30K New Members/Month





#### **Platinum**

14.6 Thousand (1%)



Gold

53.8 Thousand (3%)



Silver

183.3 Thousand (10%)



Blue

1.6 Million (87%)

### Initiatives in 2018 & Achievement YTD Jun 2018

#### Strengthen Partnership with Third Party

Expanding the partnership partner across industry to have variety of partner to optimize the opportunity, especially to e-commerce business and travel. Example: Launching GarudaShop, Re-launching Citibank Co-brand











Jun 2018

#### **Leverage Loyalty Customer Base**

Improve level of consumer retention and engagement on GarudaMiles member by giving priority for member to try new product and new try program from Garuda Indonesia.

#### **Customer Preference Partnership**

Maximizing customer insight data to know relevant partner and brand to partner with GarudaMiles and Garuda Indonesia.

Dec 2018





### PT Garuda Indonesia (Persero) Tbk

© 2018 - All Rights Reserved

### **Registered Office**

Garuda Indonesia Building Jl. Kebon Sirih No. 46A Jakarta - 10110, Indonesia

#### **Investor Relations**

Ground Floor, Garuda Indonesia Management Building Soekarno-Hatta International Airport Tangerang - 15111, Indonesia PO BOX 1004 TNG BUSH email: investor@garuda-indonesia.com